

Privacy and data policy

The data controller

Imming Logistics Fine Art B.V.
Adam Smithweg 3
1689 ZW Zwaag
The Netherlands



At Imming Logistics Fine Art, we highly value your privacy. We collect and process personal data to provide our services, such as art transport, storage, and related activities, in the best possible way. This policy explains how we handle your personal data and your rights in this regard.

1. Collection and use of personal data

To provide our services, such as transporting artworks, we may need to collect certain personal data about you, your contacts, and sometimes lenders. This information may be provided by you, a client (such as a museum or conservator), or another involved party. The collection and processing of personal data are conducted in compliance with the General Data Protection Regulation (GDPR).

2. Purposes of processing

Personal data is used solely for the execution of our services, such as organizing transport, arranging insurance, and liaising with authorities. It may also be used for necessary administrative purposes.

We share your personal data with third parties only when necessary for service execution, for example, with partners such as transport companies or insurers. We will never sell, trade, or share your personal data with third parties for commercial purposes.

3. Security and protection

We implement strict measures to protect your personal data. Only authorized employees and partners directly involved in executing our services have access to your information. We use appropriate technical and organizational measures to safeguard your data against unauthorized access, loss, or theft.

4. International data transfers

If transport involves destinations or pickup locations outside the EU, your data may be shared with parties in countries that may not provide the same level of

protection as within the EU. In such cases, we ensure appropriate security measures are in place, in accordance with GDPR guidelines.

5. Automated decision-making

We do not make decisions about individuals based on automated processing that could have significant consequences for you.

6. Google Analytics

We use Google Analytics to monitor how visitors use our website. We have entered into a data processing agreement with Google to establish guidelines for handling our data. Additionally, we do not permit Google to use Analytics data for other Google services, and IP addresses are anonymized.

7. Newsletter

We offer a newsletter to inform interested parties about our services. Each newsletter includes a link allowing you to unsubscribe. Your email address is added to the subscriber list only with your explicit consent.

8. Retention period

Your data is not retained longer than necessary for the execution of our services and compliance with legal obligations. For administrative purposes, we keep client records for the statutory retention period of 7 years. After this period, records are destroyed.

9. Your rights

You have the right to request access to your personal data, to have incorrect data corrected, or to have your data deleted (subject to applicable legal retention periods). To verify your identity, we ask you to include a copy of your ID with your request. Please obscure your photo, MRZ (machine-readable zone), passport number, and Citizen Service Number (BSN) to protect your privacy. We will process your request as soon as possible, within a maximum of four weeks.

10. Complaints

If you believe that we have not handled your personal data carefully, you have the right to file a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens):

Autoriteit Persoonsgegevens
P.O. Box 93374
2509 AJ The Hague
The Netherlands

For more information, please visit: www.autoriteitpersoonsgegevens.nl.

11. Contact

For any questions or comments regarding this privacy and data policy, please contact us at:

Phone: +31(0) 229 22 02 25

Email: contact@imminglogistics.nl